THE MISSION OF CJE SENIORLIFE
IS TO FACILITATE INDEPENDENCE OF OLDER ADULTS
AND TO ENHANCE QUALITY OF LIFE BY ADVOCATING
ON THEIR BEHALF AND BY OFFERING PROGRAMS AND
SERVICES THROUGHOUT THE CONTINUUM OF CARE
FOR INDIViduals, FAmILIES AND THE COMMUNITY.
We are very pleased to present this 40th anniversary edition of our annual report.

Our four decades of existence have been marked by extraordinary growth that has brought us to this magnificent point—with the lives of over 250,000 older adults and their family members enhanced over the years by our comprehensive services. When we opened our doors in 1972 as Council for Jewish Elderly—with only a handful of employees providing a limited number of community-based services—no one envisioned how we would grow to meet the increasing needs of the elderly.

Much of this growth over the years has taken place because of our innovative nature. In fact, innovation has been such a hallmark of our services that we have added it this year as one of the values by which we are guided. In our numerous discussions with our stakeholders in the community, many proclaimed us the most innovative eldercare organization in Illinois. Our legendary history bears numerous examples of unparalleled innovation, and you can read about them in this report. Many of our programs are the first of their kind in the area and in the country.

Finally we owe a debt of gratitude to our many clients, residents and family members who put their trust in us every day, as well as our devoted staff, Board members and volunteers. We are especially appreciative of our longstanding partnership with the Jewish Federation of Metropolitan Chicago. We are honored and privileged to serve the Jewish and larger community through our programs and services that provide life enrichment, supportive resources, healthcare, research and education.

Mark D. Weiner
President and CEO, CJE SeniorLife

Bruce J. Lederman
Board Chair, CJE SeniorLife
Time is change, transformation, evolution.

Time is eternal sprouting, blossoming, the eternal tomorrow.

—I.L. Peretz
Our Constellation of Care distinguishes us from other eldercare organizations with its expansive programs and services and the way they complement one another. There may not be a single point of entry and a linear progression through our services. Instead our sprawling services are tapped into as older persons or loved ones navigate their way through life’s issues and needs as they age.

To help you better understand all we do, we’ve categorized all of these services into four areas: Life Enrichment, Supportive Resources, Healthcare, Research and Education. These areas encompass the services one may need at different stages of life across the continuum of care, from living in the community to moving to a skilled nursing residence. We are proud to show you the strides we have made this past year in each area.
Our commitment to positive aging is evident in the myriad of life enrichment opportunities we provide throughout the community and in our independent living residences, adult day programs, Weinberg Community for Senior Living, and Lieberman Center for Health and Rehabilitation.

Life enrichment programs support CJE’s holistic approach to aging. We believe that individuals need enticing opportunities to stay engaged with life—physically, socially, intellectually, culturally and spiritually—throughout the aging process.

In 2012, our Center for Healthy Living launched several programs that are showing an extremely positive impact on the well-being of older adults:

**The Adapted iPad Program** is designed to enhance and maintain cognitive functioning for older adults. Research shows that computer-based activities can outperform other resources for mental stimulation and brain fitness for clients with little or no computer experience. The iPad is a gentle introduction to the cyberworld, connecting clients to stimulating activities because it’s much easier to use than a desktop computer. Older adults with dementia use the iPads to gain mental stimulation, social involvement and self-esteem and to slow cognitive losses. The iPad’s applications provide opportunities for social involvement and lifelong learning.

Annually, 500 clients, including 229 with dementia, have access to the iPads. Seniors at three CJE facilities are now using the iPads, and they
are used with CJE’s Older Adult program, community groups and healthy aging classes throughout the metropolitan area.

Art in the Moment is a partnership with the Art Institute of Chicago to enhance the relationships between individuals and their caregivers through art activities. By viewing and discussing well-known works of art followed by a related hands-on art-making activity, aging people (with and without dementia) and their care partners actively observe, discuss and make art as a means of self expression. They communicate, reminisce and reflect on their life experiences while enjoying themselves in the present moment with their caregivers and friends.

This year, Art in the Moment has been presented 24 times, with attendance averaging 11 participants per program. Participant evaluations showed an over 90% satisfaction rate with the program. In May, CJE initiated the project’s second phase in which the public is invited to enroll in the Art in the Moment program.

Our award-winning Culture Bus transports participants to Art in the Moment and other venues for cultural stimulation and enrichment. Culture Bus is often combined with CJE at Sinai, the downtown program for people with early to mid-stage cognitive impairment.

Defeating Diabetes. The Center for Healthy Living introduced this program as one of its new Health and Wellness offerings.

During 2012, 771 people attended presentations that provided coaching, diabetes education, nutrition information and exercise tips designed to help reduce participants’ risk factors for diabetes. The Center screened 213 people using a common blood test to diagnose type 1 and type 2 diabetes (A1C). Of those screened, 46 people had scores that suggested they should contact their health care provider.

... in 1996, CJE began expanding its life enrichment programs. We have since increased our commitment to the creative arts by initiating our Creative Arts Therapy Program, a mental health field that facilitates emotional processing and strengthens communications.

CJE SeniorLife was the first organization in the Chicago area to provide therapy through professionals licensed in dance, drama, music and art therapy. Creative Arts Therapy continues to be a vital ingredient for life enrichment of our older adults.
Supportive Resources feature a wide range of programming and services that provide guidance and support to help people to thrive and to “age in place” in the community.

Some of our more vital supportive resources include Adult Day Services, Consumer Assistance, Culture Bus, Geriatric Care Management, Housing, Personal Care, Home-Delivered Meals, Kosher to Go, Medicar and the Shalom Bus.

Some selected accomplishments are:

**Consumer Assistance** has helped 1,609 individuals in the past year to access more than $1,000,000 in entitlement and other benefits. This service was provided free of charge. At least 90 percent of these clients were low to moderate-income, lived alone, and were over 75 years of age. Consumer Assistance assesses clients’ needs and strengths and helps them develop a plan of action for achieving and maintaining financial stability. Staff helps determine eligibility for pharmaceutical assistance programs, Social Security, Medicare Parts A, B and D, Medicaid, Supplemental Nutrition Assistance Program (Food Stamps), Low-Income Home Energy Assistance Program (LIHEAP), Circuit Breaker tax rebate program, reduced transit fares and Section 8 housing.

**Your Eldercare Consultants.** Another trusted resource is our private geriatric care managers, who are experts with advanced degrees in social work and specialized training in gerontology. With their help, older adults and their family caregivers manage the transitions and challenges of aging. Your Eldercare
Consultants can conduct a professional evaluation of immediate concerns about an older person’s ability to manage specific activities of daily living and devise personalized plans that include recommendations for finding quality services, care and resources. Your Eldercare Consultants also provide: Recommendations on housing options, assistance with moves and relocations; advocacy with medical providers, including insurance agencies; bill paying help and financial records management; referrals to service providers and in-home caregiver assistance and monitoring; and a resourceful helping hand in emergency situations, 24 hours a day/7 days a week.

In conjunction with this counseling and care management service, our award-winning website, www.CaregivingHelp.org, is an interactive website for family caregivers.

Entry Specialists provided information and referrals to 1,900 individuals.

Residential Opportunities

Weinberg Community for Senior Living is comprised of two distinct living residences for older adults. Gidwitz Place for Assisted Living is for seniors who desire an independent lifestyle but require a supportive environment. The Friend Center provides a comforting home for individuals with early- to mid-stage Alzheimer’s disease or other cognitive or memory impairments.

CJE invests a great deal of time and resources to refresh and refurbish its residences. This year, Weinberg installed walk-in showers in several Gidwitz place apartments.

CJE SeniorLife also provides several housing options for adults 55 and over who require subsidized or affordable independent living. Every residence has access to a Service Coordinator who links residents with support services and handles many of the issues that arise. Sixteen units in two independent facilities (Jarvis and Farwell) are being remodeled to improve accessibility. The kitchens are being updated with new cabinet hardware, and grab bars are being installed in the bathrooms. In addition, common areas in both our Robineau Residence and Village Center have been renovated.

11 YEARS AGO...

... in 2001, CJE launched Kosher To-Go, a convenient way for community members to order delicious, chef-prepared frozen kosher meals. This, along with our traditional Home-Delivered Meals Program, started in 1972, has grown so much that in 2012, we delivered 106,000 to 622 clients in the Chicago area.
CJE SeniorLife has programming and services that address both acute and chronic medical and mental health needs. We strive at all times to coordinate care with community healthcare providers. Our range of healthcare services features, but is not limited to: Dementia Care, Short-Term Rehabilitation, Wound Care, Pain Management, Counseling, Parkinson’s Care, and Transitional Care.

CJE leads the way in providing healthcare that is compassionate, person-centered and outcome-oriented.

We are proud of our innovative progress this year, including:

**The Transitional Care Collaborative** with Northwestern Memorial, Saint Joseph and Saint Francis hospitals is one of the first demonstration projects in the nation funded by the Centers for Medicare and Medicaid Services in an effort to reduce unnecessary re-hospitalizations for high risk, elderly patients with multiple complex chronic conditions. It is CJE’s first health reform endeavor linking our social service expertise to specific healthcare providers.

The project’s goal is to improve the quality of healthcare for some of the frailest, elderly patients through strong care coordination and patient empowerment as they return home from the hospital. To reduce avoidable hospital readmissions (and unnecessary Medicare spending) CJE has placed a Transitional Care Nurse (TCN) in the hospitals to coach patients to self-manage their healthcare and avoid re-hospitalization.
The Parkinson’s Disease Program has provided special training for CJE staff in Adult Day Service, Weinberg Community for Senior Living and Lieberman Center for Health and Rehabilitation. They are now able to provide social and functional assistance for frail older adults with Parkinson’s disease and other movement disorders. CJE’s specialty in Parkinson’s disease programming connects patients with medical and social resources for optimal care, a unique service in the Chicago area. Our research staff collaborated with Northwestern University’s Center for Movement Disorders and the Rehabilitation Institute of Chicago to develop this program.

The Advanced Practice Nursing Model for Sub-Acute Care gives us the ability to provide early assessment and medical intervention at the Haag Pavilion for Short-Term Rehabilitation. Overall, there is increased collaboration and communication among the Advanced Practice Nurse, therapy staff, nurses and physiatrist on the unit and close communication with the attending physician.

As a measure of success, the re-hospitalization rate within 30 days after discharge has been reduced to 10% below the national average during this past year. This steady improvement has established our reputation with hospitals, physicians and discharge planners as a reliable healthcare provider.

A total of 250 clients received individual counseling by licensed clinical social workers and 60 clients participated in group counseling.

35 YEARS AGO...

...in 1977, our Adult Day Services (ADS) was started to provide older adults with stimulating programs in supportive group settings with socialization throughout the day. Now available in several locations (Deerfield, downtown Chicago and Evanston) and along with our award-winning Culture Bus, CJE’s ADS programs maximize the potential of each participant, helping to improve his or her quality of life, while giving caregivers a much-needed respite. Each participant’s individuality, independence and dignity is celebrated. ADS offers: caring professional staff with special expertise in dementia care and aging issues; a full spectrum of activities and outings to meet the individual’s physical, social, intellectual, cultural and emotional needs; individual needs assessments performed upon enrollment; creation and review of individual care plans; and assistance with personal care needs.
CJE has become an important catalyst of innovative research and education. The Leonard Schanfield Research Institute facilitates the study and assessment of new methods and models for elder care.

**Leonard Schanfield Research Institute** is an in-house applied research division of CJE, one of the few in a human services agency. Many of its research projects develop into program and services that become integrated into CJE’s comprehensive network of resources.

An example of applied research is the Elder Abuse Decision Support System (EADSS). Developed in collaboration with researchers at the University of Illinois at Chicago and with funding from the National Institute of Justice, the EADSS is the first decision support system designed specifically for assessment and intervention in the field of elder abuse.

The original research for the EADSS was first initiated in 2006. In January 2012 project investigators began working with seven elder abuse provider agencies in Illinois to conduct a field test of the EADSS.

Each agency will use the EADSS as part of its routine work in conducting assessments and investigations of all types of elder abuse and developing care plans. Unique components of the EADSS includes the ability to:
17 YEARS AGO...

... in 1995, the Leonard Schanfield Research Institute was established. It was named after Leonard Schanfield (above) who passed away in 1990 while serving as CJE’s legal counsel. He was a former Board chairman at CJE, President of Drexel Home for the Aged and a member of the Jewish Federation of Metropolitan Chicago’s original Gerontological Council. His generous bequest to CJE led to the foundation of the Research Institute named in his honor.

1) measure severity of abuse, (in addition to its presence or absence); 2) conduct a brief screening during intake; and 3) collect information directly from alleged abusers.

The EADSS uses a web-based system that aggregates intake information, assessments and care plans from all participating agencies, thereby creating a database of information that can be used to study trends in abuse, incidence rates, characteristics of abusers, and best practices in intervention.

Throughout this entire process, project investigators have worked closely with staff from the Elder Rights Division at the Illinois Department on Aging. Project investigators believe the three year demonstration test of the EADSS will show that the system enables more efficient assessments of elder abuse, uncovers more types of abuse in each reported case, and leads to increased substantiation of abuse.

The Illinois Department on Aging is considering using the EADSS throughout its Eldercare Division upon completion of the project, which has garnered interest from caseworkers and elder abuse program directors in several states.

Training and Education. CJE has long been the student’s destination of choice for internships in the fields of social work, creative arts therapy and Jewish communal service.

In 2012, CJE also sponsored two symposiums for which CE’s and CEU’s were awarded:

1) “The Person Behind the Dementia Diagnosis: Exploring Creative Therapeutic Engagement,” was presented to a group of 112 that included social workers, nurses and family caregivers; and 2) “Breaking the Economic Fall: Navigating Resources while attending to Emotional Needs,” was attended by a total of 85 individuals, 44 of whom were social workers.
CELEBRATING 40 YEARS OF MILESTONES

"A Jewish Community Plan for the Elderly" endorsed by JFMC

1970

First Board of Directors elected
CJE incorporated as JFMC-affiliated agency
Mental Health Counseling
Evaluation Service Center opens
Morse Avenue Neighborhood Service Center opens
CJE Transportation established
Home-Delivered Meals
Farwell House and Jarvis House open
Weinfeld Group Living Home opens

1972

Levy House opens

1973

“Jewish Community Plan for the Elderly” endorsed by JFMC

1974

Friends of CJE established

1975

Evaluation Service Center opens

1976

Adult Day Services program established

1977

CJE established

1978

Mental Health Services opens

1979

Evaluation Service Center moves to Evanston

1980

Adult Day Services moves to Evanston

1981

Lieberman Group Living Home opens
Swartzberg House opens

1982

Robineau Group Living Home opens

1983

Swartzberg House opens

1984

Center for Applied Gerontology established

1985

Home Health Services established with Mount Sinai Medical Center

1986

Klafter Group Living Residence opens

1987

Krasnow Residence opens

1988

Levy House opens

1989

Evaluation Service Center moves to Evanston

1990

Farwell House and Jarvis House open

1991

Asher Alzheimer’s Adult Day Services established

1992

CJE headquarters moves to Bernard Horwich Building

10

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2012 Awards & Honors
Mark D. Weiner, CJE President and CEO was named Vice Chair, Dean’s Advisory Council, College of Arts & Sciences, University at Buffalo and received its Distinguished Alumni Award; also named Illinois representative to Public Policy Congress and LeadingAge Work Group on Tax Exempt Status.
Dr. Noel DeBacker, Lieberman Center for Health and Rehabilitation’s Medical Director was named American Medical Directors Association’s Medical Director of the Year.
Rabbi Michael Schorin received an honorary Doctor of Divinity (honoris causa) from the Jewish Theological Seminary of America.
Ron Benner, M.B.H.A., Executive Director of Lieberman was awarded the Marquette University 2011-2012 College of Professional Studies Excellence in Service Award.
CareGivingHelp.org received a silver medal from the Web Health Awards, Mobile Format Division, which honors the best digital health resources.
Lieberman Center for Health and Rehabilitation earned Mather LifeWays Institute’s 2011 Promising Practice Award for Culture Change, for practice developed by Anna-Liisa LaCroix, Director of Operations and Jo Hammerman, Director of Social Services.
2012 Mollie Goldstein Outstanding Volunteers of the Year
Steve Berkowitz
Evelyn Burnstein
Federation of Jewish Men’s Clubs, Midwest
Emily Karp
Reuben Lewy
Rita Pomerance
Rimma Ritsik
Employees of the Year
Stanisława “Stella” Didier, Registered Nurse, Lieberman Center Sub-Acute Unit
Sharon Dornberg-Lee, Social Worker, Counseling
Andrea Lebovits, Assistant Controller, Finance

*Past Board Chair
FINANCIAL SUMMARY
CJE SeniorLife Summary of Income and Expense
(Fiscal Year Ended June 30, 2012)

Income: $ in thousands
Total Income: $53,371

- Skilled Nursing $19,337 (36%)
- Assisted Living $11,552 (22%)
- Community Programs $8,873 (17%)
- Independent Living $5,913 (11%)
- Jewish Federation $5,560 (10%)
- Contributions $2,136 (4%)

Expenses: $ in thousands
Total Expenses: $53,371

- Skilled Nursing $20,272 (38%)
- Assisted Living $10,160 (19%)
- Community Programs $12,951 (24%)
- Independent Living $5,533 (11%)
- Administration $4,455 (8%)

Income by Payor: $ in thousands
Total Income: $53,371

- Private Pay $15,814 (30%)
- Public Aid $7,339 (14%)
- Medicare $6,576 (12%)
- Federation Allocation $5,560 (10%)
- Housing and Urban Development $4,533 (8%)
- CCP & MCCP $4,330 (8%)
- Endowment Income $1,436 (3%)
- Grants $1,571 (3%)
- Other Income $6,212 (12%)
CJE SeniorLife’s work has been generously supported by our friends who contribute time, money and resources. CJE SeniorLife thanks the following individuals, families, businesses, philanthropic organizations, foundations and government agencies who helped us provide services in 2011-2012.

$100,000 and over
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Dr. and Mrs. Edward A. Blumen
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5 Ways to Contribute to CJE SeniorLife:

- Unrestricted Endowment Funds
- Designated Endowment Funds
- Income for Life Endowment Funds
- Planned Giving
- General Contributions

The Council for Jewish Elderly (dba CJE SeniorLife) Endowment Foundation was created in partnership with the Jewish Federation of Metropolitan Chicago’s Agency Endowment Program, which was established to ensure that CJE SeniorLife and our sister agencies have the necessary resources to meet the community’s needs. All commitments to Agency Endowment Foundations are recognized as gifts to the Jewish Federation’s Centennial Campaign.

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An average of 56 people participated in each weekly Sabbath service at Gidwitz Place in Weinberg Community for Senior Living

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CJE SeniorLife’s 4,407 volunteers provided the equivalent of 74,942 hours of tikkun olam (or acts of kindness) in 2012, equivalent to $1,633,002 in service to the community.
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<thead>
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<th>Name 1</th>
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<td>Loyola Electrical Contraction Co., Inc.</td>
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Illinois Department of Transportation
Illinois Department on Aging
Illinois Housing Development Authority
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THE CORE VALUES OF CJE SENIORLIFE

RESPECT [kavod]
CJE recognizes, honors and acknowledges the inherent value of each person, for their wisdom, their culture, their background and their unique history.

ADVOCACY [timicha]
CJE gives voice to its clients’ needs and facilitates positive actions on their behalf. CJE engages state and federal officials to advocate the adoption, preservation and/or modification of governmental programs and practices which benefit its community and clients.

COMPASSION [chesed]
CJE treats everyone with caring, sensitivity, understanding and supportive responsiveness.

INTENTION [kavanah]
CJE approaches its work and each task with mindful consideration as to what it is doing and why it is doing it, as individuals and as an agency.

INNOVATION [chidushim]
CJE continues to advance its knowledge and strives to develop, evaluate and implement new and advanced programming and models of care to bring benefits to its clients, community and the broader older adult/health care environment.

ACCOUNTABILITY [arevut]
CJE is responsible individually and as an agency for honest, accurate work and interaction with others. CJE plans strategically and provides measurable quality care with clear fiscal and ethical responsibility.
CJE SeniorLife is a member of the LeadingAge, Life Services Network of Illinois and the Association of Jewish Aging Services.

CJE SeniorLife does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with the Illinois Human Rights Act; the U.S. Civil Rights Act; Section 504 of the Rehabilitation Act; the Age Discrimination in Employment Act; the Americans with Disabilities Act (ADA); the Fair Housing Act and the U.S. and Illinois Constitutions. If you feel you have been discriminated against, you have the right to file a complaint. For more information, please contact CJE SeniorLife’s Program Compliance Coordinator at 773.508.1000.

CJE SeniorLife is a partner in serving our community, supported by the Jewish United Fund/Jewish Federation of Metropolitan Chicago.

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