How to Shop on Instacart

1. Downloading the app
   a. Download the Instacart app from the iOS App Store for iPhone or Google Play for Android
   b. On a desktop or laptop open your web browser (Chrome, Microsoft Edge, Firefox) and go to www.instacart.com
2. Create an account or edit account details
   a. Create a new account, log in to an existing account using an email/password, existing Google account, or existing Facebook account
   b. Tap on View Account to see Your Orders, Instacart Express sign-up information, or add a promo code
   c. Tap on Your Account Settings to add your phone number, address, payment information or store loyalty cards
3. Shopping on App
   a. Choose between delivery or pickup option where available
   b. Choose your store
   c. Type a product in the search bar
   d. Scroll down with a mouse on a computer or a thumb on a touch screen to browse grocery categories
   e. Tap on bottom buttons to easily navigate between shopping sections
   f. Click on plus signs to add items to your cart

4. Shopping on Website
   a. Your account can be accessed on both the Instacart app and website
   b. Choose between delivery or pickup option where available
   c. Choose your store
   d. Click on Account to edit account details
   e. Search, browse, add groceries to cart, and checkout the same as in the app
5. Checkout
   a. Add your delivery address, pick a delivery time, and provide desired delivery instructions
   b. Add a mobile number to get text notifications or calls from your shopper about your grocery items
   c. Choose payment information such as Google Pay or credit card
   d. Enter a tip amount for your shopper and discount promo codes before placing your order
6. Receiving Your Delivery
   a. Look for text notifications that your shopper has begun or finished shopping and an estimated delivery time
   b. Be prepared to carry your groceries into your home unless you requested shopper assistance in the checkout delivery instructions
   c. You will receive a text to rate your shopping experience